



World-Class Franchise™

The highest honor any franchise company can earn is the enthusiastic support of their own franchise community. Spherion has earned that distinction.

FranSurvey® Certified

- ✓ Confidential surveys.
- ✓ Every franchisee contacted.
- ✓ 20 crucial investment questions, answered by 37 of their 50 existing franchise owners, in which Spherion pays the temporaries and bills the clients, for a completion rate of **74%** completed in March 2007.
- ✓ We ask about training and support, quality of products and services received from the franchisor and much more.
- ✓ Complete 11 page report available as an instant download at:

www.FranSurvey.com/Spherion



recruiting and staffing excellence™

www.Spherion.com • 1.800.903.0082
2050 Spectrum Boulevard • Fort Lauderdale, FL 33309

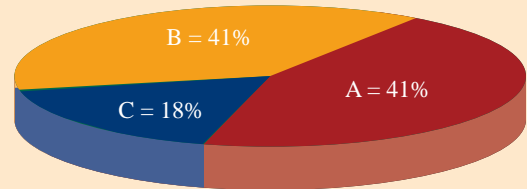
Quality of Service = 100%

Question

How would you grade the initial training supplied by the franchisor?

Response

Combined scores of A + B + C



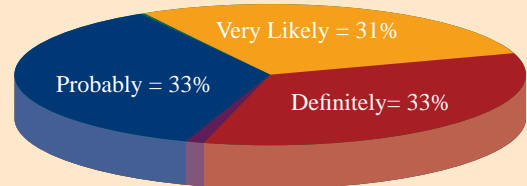
Retrospective = 97%

Question

Knowing what you know now, and if you had to do it all over again, how likely would you be to buy this franchise?

Response

Combined scores of Definitely + Very Likely + Probably



Franchisor Relations = 97%

Question

How would you grade the helpfulness of the franchisor's field representatives?

Response

Combined scores of A + B + C

